

PRODUCT REPAIR OR RETURN FORM

OMNI PROVINCIAL ELECTRONICS 68 HOOPER RD. , UNIT 2 BARRIE, ONTARIO L4N 8Z9

PHONE 705-737-5188 FAX 705-792-9917 EMAIL steve@omnipro.ca

*** COMPLETE THIS FORM , Attach Proof of Purchase information and SUBMIT TO steve@omnipro.ca or FAX # ABOVE

**** obtain approval number BEFORE sending product back to OMNI PROVINCIAL APPROVAL NUMBER _____

COMPANY OR INDIVIDUAL NAME _____

ADDRESS _____

PHONE _____ EMAIL _____ FAX _____

CONTACT NAME _____ Your P.O. # _____

Date submitted _____ HAND DELIVERED TO OMNI ? ____

Or, WILL BE SHIPPING VIA _____ TRACKING NUMBER ? _____

PRODUCT MANUFACTURER _____

PRODUCT MODEL NUMBER OR NAME _____ SERIAL NUMBER _____

PLEASE CHECK REASON FOR RETURN CREDIT ____ EXCHANGE ____ REPAIR ____ OTHER ____

ORIGINAL P.O # _____ OMNI PROVINCIAL S.O. # _____

TO AVOID DELAYS IN PROCESSING , PLEASE PROVIDE AS MUCH DETAIL AS POSSIBLE - FOR REPAIRS – CHECK APPLICABLE DETAILS BELOW

**** please note – all non-warranty items will require an estimate to be approved before repairs will be undertaken

**** Proof of purchase should clearly indicate the s/n and date of sale to the end user

PURCHASE DATE _____ WARRANTY ? ____ POP ATTACHED ? ____ EXTENDED WARRANTY? _____ YRS

MANUFACTURER'S DEFECT ? ____ INTERMITTENT PROBLEM ? ____ PHYSICAL DAMAGE ? ____ PART MISSING ____ ?

DOESN'T POWER UP ? ____ DOESN'T CHARGE ? ____ POOR BATTERY LIFE ? ____ CHARGER INDICATES FAULT ? ____

WATER DAMAGE ? ____ NO RECEIVE ? ____ NO TRANSMIT ? ____ POOR RX SENSITIVITY? ____ LOW TRANSMIT POWER? ____

NO DISPLAY? ____ DOESN'T DECODE MESSAGES? ____ DOESN'T DECODE TONES ____ DEFECTIVE DISPLAY ? ____ NO PTT ? ____

NO INTERNAL MIC AUDIO? ____ NO EXTERNAL MIC AUDIO? ____ LOW OR DISTORTED RECEIVE AUDIO ? ____

LOW OR DISTORTED TX AUDIO? ____ NOISY OR DEFECTIVE VOLUME CONTROL? ____ BAD SPKR/MIC JACKS? ____

DAMAGED ANTENNA OR ANTENNA JACK ? ____ DAMAGED POWER CONNECTOR? ____
